

SENTINEL OVERLAND | FAQs



Our trips are dynamic. This list is broad spectrum, not comprehensive, **consider the trip you booked**. Don't hesitate to reach out with any questions you might have after reviewing this list.

General Experience

What skill level is required to participate?

No prior overlanding or outdoor experience is required for Sentinel Overland trips. Our offerings are designed to meet you where you are — whether you're a beginner looking to learn, or an experienced adventurer seeking to sharpen your skills. Each trip retains its own difficulty level, and we always focus on providing the right amount of challenge, support, and education for every client.

Can I bring my own vehicle?

Yes! Our trips are designed as BYOR (Bring Your Own Rig) for those who want to experience the adventure in their own properly equipped vehicle. We do require that your rig to meet certain minimum standards for capability, reliability, and compatibility with recovery equipment. We'll review your vehicle in advance of the trip to make sure it's a good fit for the specific terrain and demands.

Can I ride along as a passenger if I don't have a vehicle?

Unfortunately, not at this time. Our trips are limited to BYOR for insurance reasons. As we grow, we look forward to providing more avenues for tagging along.

What should I expect from a Sentinel Overland trip?

Expect a blend of real adventure, practical education, and meaningful connection to the land. Our trips aren't luxury tours — they're immersive experiences built around self-reliance, resilience, and outdoor skill-building. You'll be part of a team navigating remote trails, setting up camp, preparing meals, and gaining the confidence to venture farther in your own outdoor pursuits.

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Booking and Policies

What is the cancellation and refund policy?

We understand that life happens. Our policy offers partial or full refunds depending on how far in advance you cancel. For full policy details, please refer to the cancellation terms on our website or ask us for a copy of our policies. In cases of emergency or significant hardship, we handle every situation with care and review each case individually.

Is trip insurance available or required?

Trip insurance is highly recommended, depending on the trip's location and complexity. Insurance protects your investment against unforeseen cancellations, delays, or emergencies. You can protect your investment with a non-refundable fee to ensure that you receive a full-refund, no matter what. Ask about our Sentinel Overland Contingency Coverage.

What is Sentinel Overland Contingency Coverage?

Sentinel Overland Contingency Coverage gives you a built-in refund guarantee for last-minute emergencies that prevent your participation. It acts like trip insurance but is administered directly by us in the form of a non-refundable fee, ensuring faster resolutions and better flexibility for your specific situation.

Are private trips available?

Yes. If you'd prefer a private group experience — whether for a family, team-building event, or a circle of friends — we offer private bookings. Reach out early to coordinate, as private trips require additional lead time for planning and logistics to block out dates.

How are group bookings handled?

Group bookings are welcomed and eligible for discounts depending on the group size. Contact us directly if you're booking for a group of 4 or more to discuss custom options and potential group pricing.

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Safety and Medical

What certifications do the guides hold?

Our guides are Wilderness First Responder (WFR) or Wilderness First Aid (WFO) certified, uphold demonstrated off-road recovery proficiency, and maintain active radio licenses for remote communications. Some also hold unique training from their various backgrounds and retain complimentary, diverse real-world experience. You'll be in trained, well-prepared hands every step of the journey.

What if I have a medical condition or special requirement?

We encourage full transparency during booking to ensure a safe and comfortable experience for everyone. If you have a medical condition, mobility limitation, or special need, please let us know in advance. We'll work closely with you to assess whether the trip you're interested in is a good fit and to plan for any necessary accommodations.

What emergency equipment is carried on trips?

Every trip is equipped with professional, trauma-grade first aid kits, satellite communication devices, recovery and rescue gear, and redundancies such as water filtration, food, and shelter systems. Safety is our top priority, and we prepare accordingly for backcountry contingencies.

How is emergency evacuation handled?

In the event of an emergency, our team follows a strict evacuation protocol using satellite communication, medical triage, and either self-evacuation or arranged rescue depending on severity and location. All evacuation plans are reviewed internally before each trip based on group size, location, and anticipated challenges.

What are the safety protocols on trips?

Safety is at the heart of every trip we run. All clients receive a pre-trip briefing covering trail conduct, communication protocols, and environmental hazards. Vehicle spacing, radio checks, spotter usage, and ongoing situational assessments are part of our operational standard. Your well-being is our constant focus.

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Gear and Vehicles

What vehicle requirements are there for BYOR participants?

BYOR participants must bring a mechanically sound, high-clearance, 4WD or AWD vehicle equipped with basic tow points or hitch receiver at a minimum. Our trips may recommend more specialized equipment like snow chains, lockers, or winches. We'll provide detailed requirements during your booking review.

Can I rent recovery or camping gear?

No, for clients without full recovery set-ups, you can't rent our stuff because we're bringing it for you already. You will see, use, and learn, first-hand, from our arsenal and go home with ready to equip yourself down the road. If you do have a full set-up, we'll still make sure you are using everything appropriately and send you home equipped with knowledge.

Yes, some camping gear is rentable. We offer sleeping set-ups. For now, this is the extent of our rental gear because we don't want you to have to worry about what you don't have because we are coming to the table prepared for you. If we didn't have to launder and clean sleeping set-ups, we probably wouldn't even charge for it.

What recovery gear is carried by the group?

Our vehicles are heavily outfitted with the industry-leading recovery gear including winches, traction boards, recovery rigging, and everything in-between.

What gear is provided, and what do I need to bring?

We provide group equipment such as shelter, meals, first aid supplies, radios, and necessary recovery equipment. Clients need to bring their personal gear like clothing, toiletries, a sleeping bag (unless renting), and any specialized comfort items. A detailed packing list is provided after booking.

Are there bathrooms on the trip?

On most trips, wilderness-style bathroom setups are used, including privacy shelters and portable toilet systems. Clients are briefed on Leave No Trace practices and given clear instructions for hygiene, waste disposal, and minimizing environmental impact. We occasionally have access to remote, hard-site bathrooms.

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Food and Meals

Are meals included?

Meals are included in our trips. Trip details will specify which meals are provided. When meals are had, expect a range of rehydrated meals to fresh-cooked eats. Just remember, this isn't "glamping".

What dietary accommodations can be made?

We do our best to accommodate most dietary needs, including vegetarian, gluten-free, or allergy-conscious options. Please communicate any dietary restrictions during booking so we can prepare accordingly.

How is drinking water handled?

We provide pre-stored and/or sourced (filtered and purified from trail-side sources) drinking water throughout the trip. You'll be able to refill bottles and hydration packs as needed. Clients should bring a personal water bottle or hydration bladder to ensure easy access throughout the day.

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Weather and Environment

What happens if the weather is bad?

Challenging weather is part of real adventure, and our trips are designed to continue safely in most conditions. We adapt plans to prioritize safety and comfort while embracing adversity as a learning opportunity. Severe or dangerous weather events may trigger trip postponements or rerouting, and we will communicate clearly if this occurs.

How do you handle trips in cold or adverse weather?

Cold weather trips are treated with additional care: gear requirements, shelter systems, clothing layers, and mental preparation are emphasized. We maintain rigorous standards for vehicle readiness, client education, and contingency planning whenever adverse conditions are expected.

What should I pack for the weather conditions?

Layered clothing, sturdy gloves, waterproof outerwear, warm sleeping systems, and moisture-wicking base layers are staples for inclement weather. Clients are expected to prepare seriously for exposure to varying weather elements. Our guides are experts in temperature regulation and layer management, feel free to reach out with questions during your trip season.

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Privacy and Comfort

How are sleeping arrangements handled?

Sleeping arrangements vary by trip, but clients who do not have their own tents typically share shelter unless otherwise requested. Lack of shelter should be made known during booking so we can ensure organized sleeping arrangements. We prioritize comfort and privacy as much as the terrain allows.

Will I be paired with strangers in tents or sleeping quarters?

No, if you do not have your own tent, party integrity will be maintained. Parties are assigned their own sleeping space for privacy and comfort.

Can I request more private accommodations?

Maybe. If you prefer additional separation — such as your own campsite space or premium accommodations where available — let us know during booking. Extra fees may apply depending on the request, trip logistics, and terrain, but we'll do our best.

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Community and Expectations

What are the behavioral expectations for clients?

Sentinel Overland trips are built on mutual respect, responsibility, and teamwork. We expect clients to act respectfully toward guides, fellow participants, the land, and themselves. Harassment, reckless behavior, and any alcohol or controlled substance abuse are not tolerated. We foster an environment where everyone can feel safe and focused on the adventure.

Can I bring my child or teenager?

Yes, depending on the trip. Certain trips are family-friendly and welcome minors accompanied by a parent or guardian. Age minimums vary on a case-by-case basis according to trip difficulty, logistics, and your realistic ability to monitor the safety of your child. Contact us to confirm eligibility and readiness for the experience you're considering.

What kind of people sign up for these trips?

Our community includes outdoor enthusiasts, veterans, professionals, solo travelers, families, and first-time explorers. What they all share is a spirit of adventure, respect for nature, and a willingness to embrace learning. We welcome anyone ready to push themselves and be part of a supportive team.

Are pets allowed?

Pets are generally not allowed. This helps us maintain consistent safety standards, environmental stewardship, and group cohesion. Service animals are of course accommodated within legal guidelines. Specialized pet-carrying/safety systems for vehicles will have to be provided by the client.

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Communication and Information

Why do you ask for my phone number?

Your phone number allows us to send trip updates, coordinate emergency communications, and reach you quickly if schedules change. Safety, trip logistics, and eligibility requirements depend on clear, reliable communication.

Why do you ask for my birthday?

We request your birthdate to verify eligibility for certain trips (age minimums) and to ensure we are aware of any minor-specific requirements if applicable. It also helps us confirm your legal forms accurately for insurance and liability purposes.